**Medical Monks Wholesale Account Terms and Conditions**

**Last Updated: June 2025**

Welcome to the Medical Monks Wholesale Program. Please review the following terms and conditions carefully before signing up.

**1. Eligibility Criteria**

The Medical Monks Wholesale Program is open to any individual or business that meets the quarterly sales requirements outlined in the Tier Pricing Structure.

**2. Signup Process**

To create a wholesale account with Medical Monks, follow these steps:

1. Register for a free account on Medical Monks using this link: <https://medicalmonks.com/my-account/>
2. Email **partnersupport@medicalmonks.com** with the email address associated with your account and your W9. If you are a tax-exempt business, please include a valid tax-exempt form.

**3. Tier Pricing Structure**

Wholesale customers are categorized into pricing tiers based on their total sales per quarter. All new accounts start in the lowest tier. Discounts are applied accordingly:

|  |  |  |  |
| --- | --- | --- | --- |
| **Tier** | **Discount** | **Ostomy Discount** | **Quarterly Sales Requirement** |
| 3 | 9% | 5% | $10,000 |
| 2 | 11% | 7% | $10,001 - $49,999 |
| 1 | 14% | 10% | $50,000+ |

**4. Sales Tracking**

Medical Monks reviews customer sales on a quarterly basis to determine appropriate pricing tiers.

* Quarters are standard January-March, April-June, July-September, October-December
* If a company begins in the middle of the quarter the next full quarter is when your review starts.
* Sales are tracked using **Metorik**, a software solution that monitors customer activity.
* Medical Monks after the review of customer sales we will adjust tier pricing for each customer given the previous quarter’s sales and notify customer if their tier pricing has changed.

**5. Payment Terms**

* All orders must be paid using a **credit or debit card**.
* ACH Transfers can be requested for all individual orders over $2,500.

**6. Shipping & Delivery**

Medical Monks offers the following shipping options:

* **FREE Economy Shipping on orders over $89.**

5-7 Business Days: **$6.95**

3-5 Business Days: **$12.95**

2-3 Business Days: **$22.95**

**7. Pricing & Fees**

* There are **no fees** associated with maintaining a wholesale account with Medical Monks.

**8. Account Termination & Inactivity**

* If you no longer wish to participate in the wholesale program, you may request removal by contacting us.
* Accounts with **no sales activity for a period of three (3) months** will be considered inactive.
* Medical Monks reserves the right to remove any customer wholesale account for any reason at its discretion.

**9. Support & Contact Information**

For assistance with account registration, technical issues, or general inquiries, contact:

* **Wholesale Account Support:** partnersupport@medicalmonks.com
* **Website Orders, Product Availability, and Shipping:** customercare@medicalmonks.com

By signing up for a Medical Monks Wholesale Account, you agree to these terms and conditions. Medical Monks reserves the right to update these terms as necessary with 14 days prior notice to account holders.

(Insert Business) Medical Monks Inc.

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_ Name: Alec Chiodo

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_